

UC-406: Acknowledgments

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Used documentation

| Cookbook | Version | Location |
|-------------------------------|---------|---|
| eHealthBox v3 Consultation WS | 3.2 | https://www.ehealth.fgov.be/ehealthplatform/nl/service-beveiligde-elektronische-brievenbus-ehealthbox |

General information

GetMessageAcknowledgementsStatus

The GetMessageAcknowledgementsStatus method is used to find out which message the user has sent, which recipients have received, viewed or read the message and at what time.

Request

This method can only return 100 acknowledgements at a time; consequently, you must call upon it multiple times if necessary.

- [Example request](#)

Reponse

The response gives you information about your sent message: who received and read your message and at what time.

- [Example response](#)
- [Status codes](#)

Basic flow

| Flow | Specifications |
|------|----------------|
|------|----------------|



Unknown macro: 'drawio'

| | |
|------------------|---|
| ID | UC406-BF |
| Name | View the Acknowledgement status from one of your sent messages |
| Description | / |
| Actor(s) | One healthcare professional |
| Requirements | <ul style="list-style-type: none">• Atleast one sent message with acknowledgement status enabled. |
| Trigger | A healthcare professional wants to see the acknowledgement status of a sent message. |
| Precondition(s) | <ul style="list-style-type: none">• The user is logged in.• The user wants to see the acknowledgement status of a sent message. |
| Flow | <ol style="list-style-type: none">1. See use case: login.2. The user wants to view the contents of one of his message boxes. The user will see a list with all of his message for the specific folder he/she requested. See use case: consultation for more information about the GetMessageList method.3. The user selects one message to read. The message will be opened.4. The user, for example, clicks on a button the show the acknowledgement status of the current message. |
| Postcondition(s) | <ul style="list-style-type: none">▪ The acknowledgement status is visible and correct. |
| Test Data | <p>GetMessagesList</p> <ul style="list-style-type: none">• Example request• Example response <p>GetFullMessage</p> <ul style="list-style-type: none">• Example request• Example response <p>GetMessageAcknowledgementsStatus</p> <ul style="list-style-type: none">▪ Example request▪ Example response |
| Endpoint(s) | <ul style="list-style-type: none">• ehBoxConsultation (https://services-acpt.ehealth.fgov.be/ehBoxConsultation/v3) GetMessagesList GetFullMessage GetMessageAcknowledgementsStatus |

Exception flow 1

| Flow | Specifications |
|------|----------------|
|------|----------------|



Unknown macro: 'drawio'

| | |
|------------------|---|
| ID | UC406-EF01 |
| Name | Try to see the acknowledgement status of a non-existing message |
| Description | / |
| Actor(s) | One healthcare professional |
| Requirements | <ul style="list-style-type: none">• Atleast one sent message with acknowledgement status enabled. |
| Trigger | A healthcare professional wants to see the acknowledgement status of a sent message. |
| Precondition(s) | <ul style="list-style-type: none">• The user is logged in.• The user wants to see the acknowledgement status of a sent message. |
| Flow | <ol style="list-style-type: none">1. See use case: login.2. The user wants to view the contents of one of his message boxes. The user will see a list with all of his message for the specific folder he/she requested. See use case: consultation for more information about the GetMessageList method.3. The user selects one message to read. The message will be opened.4. The user, for example, clicks on a button the show the acknowledgement status of the current message. |
| Postcondition(s) | <ul style="list-style-type: none">• The acknowledgement status is visible and correct. |
| Test Data | <p>GetMessagesList</p> <ul style="list-style-type: none">• Example request• Example response <p>GetFullMessage</p> <ul style="list-style-type: none">• Example request• Example response <p>GetMessageAcknowledgementsStatus</p> <ul style="list-style-type: none">• Example request• Example response |
| Endpoint(s) | <ul style="list-style-type: none">• ehBoxConsultation (https://services-acpt.ehealth.fgov.be/ehBoxConsultation/v3) GetMessagesList GetFullMessage GetMessageAcknowledgementsStatus |